

## Policy Statement

Marine Civil Contractors (MCC) is committed to delivering high-quality products and services that consistently meet or exceed customer expectations and applicable statutory, regulatory, and contractual requirements. MCC integrates its Quality Management System (QMS) with its Health, Safety, and Environmental Management Systems to ensure a consistent, holistic, and effective approach to performance, risk management, and continual improvement across all operations.

## Our Commitment

MCC will achieve continual improvement by:

- Complying with all relevant legislation, regulations, standards, and client requirements.
- Establishing measurable quality objectives that align with our strategic goals.
- Demonstrating visible leadership commitment and maintaining strong customer relationships built on trust, reliability, and high-quality outcomes.
- Ensuring employees are competent, trained, and provided with the resources necessary to perform their work safely and effectively.
- Promoting consultation and communication between management, employees, and subcontractors to encourage shared responsibility for quality.
- Monitoring performance and analysing data to identify trends, drive improvement, and prevent non-conformances.
- Identifying and managing risks and opportunities that may affect product or service conformity, using a proactive, risk-based approach to decision-making.
- Supporting sustainable practices and aligning quality performance with MCC's environmental and social responsibility objectives.

## Responsibilities

- **Management** is responsible for implementing, maintaining, and continually improving the QMS, ensuring it remains aligned with ISO 9001:2015 requirements.
- **Supervisors** are responsible for ensuring that procedures are followed, documentation is maintained, and staff understand their quality responsibilities.
- **Employees** must perform their work to the required standard, report any non-conformances or improvement opportunities, and actively contribute to the effectiveness of the QMS.

## Leadership Commitment

MCC's management team demonstrates visible leadership by allocating adequate resources, setting clear quality objectives, and reviewing system performance to ensure continual improvement.

We are committed to building a culture that values quality, innovation, and accountability — ensuring every project is delivered safely, efficiently, and to the highest standard.

## Signed on behalf of Marine Civil Contractors



Robert Jackson

**CEO**

Dated: 21/10/2025



John Jackson

**Director**



Jon Coomber

**General Manager**